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AI-generated content may be incorrect.

As part of Beko’s ongoing strategic realignment, we have decided to transition out of direct sales operations in the United States.  Aligning with this transition, we are pleased to announce a new service partnership with **ServicePower**, a leading provider of service dispatch solutions. Through this partnership, Beko customers will now be supported by a centralized service model with four dedicated ServicePower representatives. Please refer to the attached documents for detailed information regarding this new service dispatch process.

For Sales RA on refused, DOA product, please complete the attached form and send to [SalesRa@beko.com](mailto:SalesRa@beko.com), cc’ing [sales@beko.com](mailto:sales@beko.com).

**Parts Availability**  
Replacement parts remain available through **Encompass**, currently shipping from their Las Vegas warehouse. Encompass is also expanding capacity at their Albany, NY facility, which will soon service the East Region more directly.

If you have outstanding service needs, please contact:  
**Nihan Bayramgil** – [nihan.bayramgil@beko.com](mailto:nihan.bayramgil@beko.com)  
**Peter Goodman** – [peter.goodman@beko.com](mailto:peter.goodman@beko.com)